

**Sara Lee Fruit Pies – Our Best Ever Recipe “Deliciousness Guaranteed”
TERMS AND CONDITIONS**

1. Offer is open to Australian residents only. Employees (and their immediate families) of the Promoter are not eligible to enter.
2. The Promoter reserves the right to verify the validity of claims and claimants (including but not limited to requiring a claimant to provide information regarding a claimant's identity, age, address and information located on the packaging which is the subject of the claim) and reserves the right to reject any claim if, in the Promoter's reasonable belief the claim is false, invalid, tampered with or ineligible or is not in accordance with these terms and conditions.
3. To be eligible for a refund consumers must:
 - a. Have purchased a Sara Lee Fruit Pie product containing a “Deliciousness Guaranteed” badge.
 - b. Follow the exact usage directions on or included in the pack.
 - c. Retain the original purchase receipt and, if requested by the Promoter, provide the original purchase receipt as directed by the Promoter.
 - d. If the product does not meet the consumer's expectations lodge a claim in accordance with these terms and conditions providing their honest view as to why they did not like the product.
4. Claims must be made by calling the Promoter's Consumer Services team on 1800 065 056 (Australia only).
5. Entry is only valid if all stated requirements are completed.
6. No responsibility is accepted by the Promoter for lost, late or misdirected claims.
7. Any money back claims will be delivered in Australia only and 28 days should be allowed for delivery.
8. All claims become the property of the Promoter and personal information provided will be entered into a database for the purpose of processing the “Deliciousness Guaranteed” offer. Personal information may be provided to third parties involved in the administration of this offer.
9. By submitting a claim, unless otherwise advised by the claimant, each claimant consents to the information they submit with their entry being entered into a database and the Promoter may use this information to contact the claimant with exclusive offers and updates for products from Sara Lee Australia without any reference or payment or other compensation to the claimant. You may request access to or removal of your personal information from the database by contacting the Promoter at any time. Promoter's complete privacy statement may be viewed at www.saraleebakery.com.au
10. The Promoter is Sara Lee Australia of 37 Ryde Road Pymble NSW 2073 A.B.N. 49 066 331 334